



## EISENHOWER HEALTH

### **How to reset your MyChart Password**

1. Click “Forgot Password?”
2. Verify your personal information
  - a) Enter your Username
  - b) Enter your Date of Birth
  - c) Enter the E-mail Address that you used when creating your MyChart account, click “Next”
3. Answer your Security Question, click “Next”
4. Enter your new password twice, click “Next”

*Scroll down to see screen shots of each step.*



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## How to reset your MyChart Password – Step 1



### Communicate with your doctor

Get answers to your medical questions from the comfort of your own home



### Access your test results

No more waiting for a phone call or letter – view your results and your doctor's comments within days



### Request prescription refills

Send a refill request for any of your refillable medications



### Manage your appointments

Schedule your next appointment, or view details of your past and upcoming appointments



### Frequently Asked Questions

Click here to read the most commonly asked Questions and their Answers



### MyChart Account Setup Tutorial

Click here to watch a video of step by step instructions on setting up a new MyChart account.

Looking for My.EMC.org? All health records are now available via MyChart. Please create an account for access.



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MyChart Username
Password
<b>SIGN IN</b>

[Forgot Username?](#)

[Forgot Password?](#)

[New User?](#)

**SIGN UP NOW**

**PAY BILL ONLINE**

Forgot  
Password

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## How to reset your MyChart Password – Step 2



### Password Reset

Please verify your personal information.

MyChart Username

Date of Birth

  
mm / dd / yyyy

E-mail Address

abc@xyz.com

NEXT



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If you do not remember any of this information, you will have to contact your MyChart help desk at 760-837-8595 to help you regain access to your MyChart account.

[New to MyChart?](#)

[SIGN UP ONLINE](#)

- a) Enter your MyChart Username
  - b) Enter your Birthdate (mm dd yyyy)
  - c) Enter your E-mail Address you used when creating the account (abc@xyz.com)
- Click the blue NEXT button.



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## How to reset your MyChart Password – Step 3

**EISENHOWER HEALTH**  
**MyChart**

**Additional Security Verification**

Answer your security question below.  
Who was your closest childhood friend?

← Insert your security answer.  
It is not case sensitive.

**NEXT** **CANCEL**

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## How to reset your MyChart Password – Step 4



### Create a New Password

Enter your new password. A good password uses a combination of lowercase and uppercase letters, as well as numbers. Avoid using a password that is easy for others to guess such as your name or phone number.

Password

Retype Password

[NEXT](#) [CANCEL](#)



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Enter your new password twice.

Click the blue NEXT button.