



EISENHOWER HEALTH

How to reset your MyChart Password

1. Click "Forgot Password?"
2. Verify your personal information
 - a) Enter your Username
 - b) Enter your Date of Birth
 - c) Enter the E-mail Address that you used when creating your MyChart account, click "Next"
3. Answer your Security Question, click "Next"
4. Enter your new password twice, click "Next"

Scroll down to see screen shots of each step.



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How to reset your MyChart Password – Step 1



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MyChart



Communicate with your doctor

Get answers to your medical questions from the comfort of your own home



Access your test results

No more waiting for a phone call or letter – view your results and your doctor's comments within days



Request prescription refills

Send a refill request for any of your refillable medications



Manage your appointments

Schedule your next appointment, or view details of your past and upcoming appointments



Frequently Asked Questions

[Click here](#) to read the most commonly asked Questions and their Answers

Looking for My.EMC.org? All health records are now available via MyChart. Please create an account for access.



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MyChart Username

Password

SIGN IN

[Forgot Username?](#) [Forgot Password?](#)

New User?

SIGN UP NOW

PAY BILL ONLINE

**Forgot
Password**



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How to reset your MyChart Password – Step 2



Password Reset

Please verify your personal information.

MyChart Username

Date of Birth

mm	/	dd	/	yyyy
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E-mail Address

abc@xyz.com

NEXT

If you do not remember any of this information, you will have to contact your MyChart help desk at 760-837-8595 to help you regain access to your MyChart account.

New to MyChart?

SIGN UP ONLINE



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- a) Enter your MyChart Username
- b) Enter your Birthdate (mm dd yyyy)
- c) Enter your E-mail Address you used when creating the account (abc@xyz.com)

Click the blue NEXT button.



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How to reset your MyChart Password – Step 3



Additional Security Verification

Answer your security question below.
Who was your closest childhood friend?

← Insert your security answer.
It is not case sensitive.

NEXT

CANCEL

Click the blue NEXT button.



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How to reset your MyChart Password – Step 4

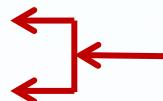


Create a New Password

Enter your new password. A good password uses a combination of lowercase and uppercase letters, as well as numbers. Avoid using a password that is easy for others to guess such as your name or phone number.

Password

Retype Password



Enter your new password twice.

NEXT

CANCEL

Click the blue NEXT button.



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