



TITLE: PROVIDERS COVERED AND NOT COVERED BY FINANCIAL ASSISTANCE POLICY

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Covered Providers:

Providers whose services are covered under the Eisenhower Medical Center Financial Assistance Policy include providers who render services at Eisenhower's hospital and clinics and who have a direct association with Eisenhower. These providers render services in the following clinical areas:

1. Primary Care
2. Family Medicine
3. Internal Medicine
4. Urgent Care
5. Desert Cardiology Center
6. Diabetes and Endocrinology Specialty Medical Clinic
7. Gastroenterology Specialty Clinic
8. Women's Health
9. Neurology Services
10. Wound Care Center
11. Behavioral Health
12. Infectious Disease and Infusion Center
13. Cardiothoracic Surgery Clinic
14. Bighorn Radiation Oncology Center
15. Desert Cancer Care
16. Hematology/Oncology Specialists
17. Schnitzer/Novack Breast Center
18. Osteoporosis Clinic
19. Pulmonary, Critical Care and Sleep Clinic
20. TMJ and Sleep Apnea Clinic
21. Dermatology and Mohs Center
22. Urology Specialty Clinic
23. Palliative Care Specialty Clinic
24. Rheumatology Specialty Clinic
25. Infusion Centers
26. Physical Therapy and Rehabilitation Services
27. Labtechniques
28. Emergency Medicine
29. Hospitalists



30. General Surgery Clinic at Uihlein

Providers Not Covered:

There are many physicians who are members of the Eisenhower Medical Center Medical Staff, who do not have a direct association with Eisenhower and who are not covered by the Eisenhower Medical Center Financial Assistance Policy. Some of these physicians (and in some cases, their nurse practitioners or physician assistants) may make financial assistance available to their patients – but, Eisenhower is not responsible for the administration of these physicians' financial assistance programs or billing practices. Although they are members of Eisenhower's Medical Staff, they are independent and practice independently. Some of these physicians may rent office space in a building that is located on the Eisenhower Medical Center Rancho Mirage hospital campus; those offices are not Eisenhower clinics and therefore, Eisenhower's Financial Assistance Policy does not apply to these offices.

Also, there are some physicians who do have a direct association with Eisenhower Medical Center but who are not covered under the Eisenhower Financial Assistance Policy. These providers include:

1. Anesthesiology
2. Radiology
3. Pathology
4. Certain Surgeons
5. Desert Orthopedic Center (orthopedic physician charges are not covered under the Eisenhower Financial Assistance Policy, but orthopedic facility charges are covered)

Patients who have questions about whether a physician is covered under this policy or who want to verify whether a physician is covered should call Customer Service at (800) 453-6012. As physicians join Eisenhower, retire, or leave Eisenhower for other reasons, the list of covered providers may change frequently; so it is important for patients with questions about specific providers to contact EMC.