



Introducing Iris!

Digital Assistant for Surgical Patients

Eisenhower Health has launched Iris, a digital assistant that will be used with patients who are scheduled for surgery. Iris works with our care team to make sure your surgery and recovery go smoothly.

Once a procedure is scheduled, patients will automatically receive text messages from Iris. Phone calls will be added to this service later in 2026. These texts and phone calls will include important personalized reminders, instructions and questions from Eisenhower Health's Pre-Anesthesia Testing Department. Iris is designed to help navigate the pre-procedure care journey and will be able to answer most questions about how to prepare for an upcoming procedure.

Patients may also ask Iris for logistical help, such as scheduling a call with Eisenhower's Pre-Anesthesia Testing Department, rescheduling the procedure, or parking instructions.

Iris can converse with patients in their language of choice, but recurring reminders will be texted in English.

This service is free to patients, aside from standard texting and calling rates from their mobile carrier as applicable. Patients may opt out of receiving messages at any time from Iris.

