

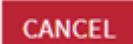




## EISENHOWER HEALTH

### How to Update Your Security Question

You do not need to change your password when changing your Security Question

1. Hover your mouse over the Settings Icon   
Settings
2. On the drop down menu select **Security Settings**
3. To change your security questions follow the steps below.  
**You do not have to complete the first section.**  
Scroll down to the section “**Change Security Questions/Answer**”
  - a. Enter your current password
  - b. Under “New Question” select the new security question.  
click the Arrow Icon ▾ to see your choice of questions
  - c. Enter you new answer (the answer is not case sensitive)
4. Select  to save your new security questions or  
select  to cancel the changes

*Scroll down to see screen shots of each step.*

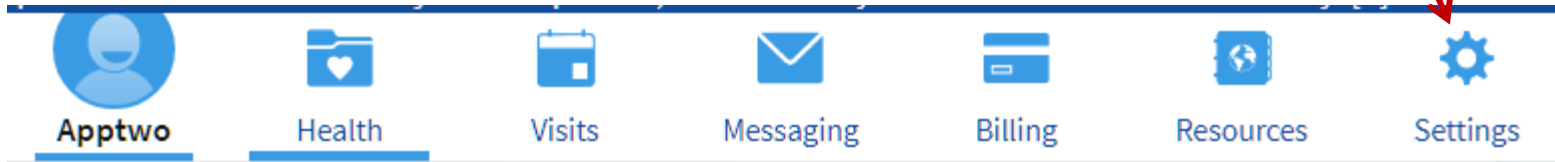


# EISENHOWER HEALTH

## How to Update Your Security Question

1. Hover your mouse over the Settings Icon 

Settings



2. Select **Security Settings**



- Personalize
- Security Settings
- Notifications
- Linked Apps and Devices
- Other Preferences
- Manage My Accounts



## EISENHOWER HEALTH

# How to Update Your Security Question

Scroll down to the section “[Change Security Questions/Answer](#)”

### Change Security Question/Answer

3. To change your security questions follow the steps below

If you have trouble logging in and forget your username or password, we can reset it if you successfully answer your security question.

Current Password:

← a. Enter your current password

New Question:

Who is your favorite person from history? [Current Question] ▼

← b. Click on the arrow ▼ icon to select a different question

New Answer:

← c. Enter your answer to the security question

Not case-sensitive

SAVE SECURITY QUESTION

CANCEL

**Your Security Answer is NOT case sensitive**

4. Click on **SAVE SECURITY QUESTION** to save your Security Question or click on **CANCEL** to cancel your changes