



## EISENHOWER HEALTH

### How to Review Your Billing Information

1. Hover your Mouse over Billing Icon   

2. Click on **Billing Acct Summary**
3. Click on **See Account Detail**
4. The next page will display your **Outstanding Balance, Guarantor Demographics** and **Outstanding Accounts**
5. To view your **Outstanding Accounts** scroll down to the following sentence “Click **here** to view details” and click on the word “**here**”
6. This screen displays your Billing Details
7. Click on  to show an Itemized statement

*Scroll down to see screen shots of each step.*



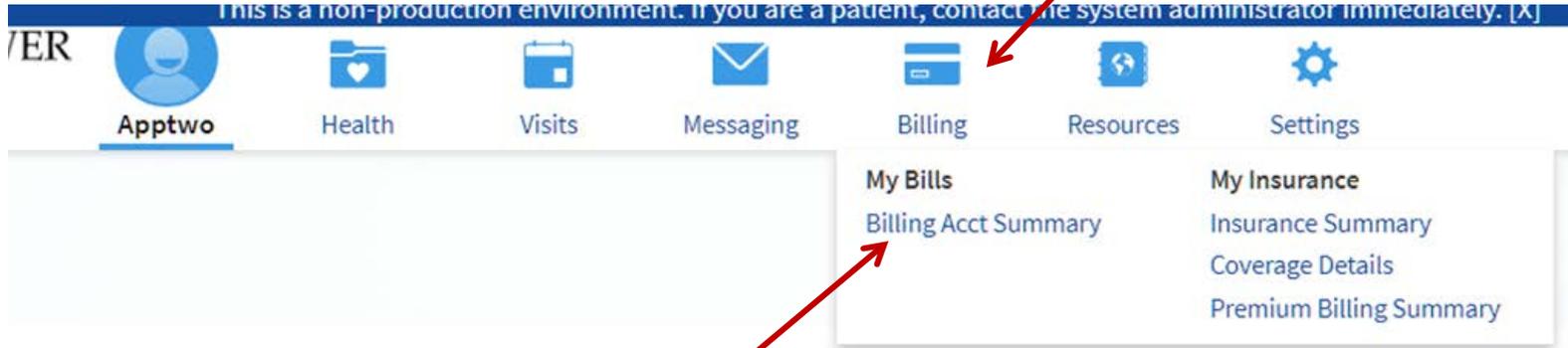
# EISENHOWER HEALTH

## How to Review Your Billing Information

1. Click on Billing Icon



Billing



2. Click on **Billing Acct Summary**

To view patient billing in MyChart, it is best viewed from **Billing Acct Summary** link



# EISENHOWER HEALTH

## How to Review Your Billing Information



Apptwo



Health



Visits



Messaging



Billing



Resources



Settings

### Billing Account Summary



Click **See Account Detail** or **See More Payments** to see more information about a particular account. If you have an amount due on an account, click **Pay** to pay online. For all bill payment questions, you can call Customer Service at 1-800-453-6012. Mon - Fri, 8:30 a.m. - 4 p.m.

Account	Account Type	Last Payment	Amount Due
<a href="#">Account #14750</a> Apptwo McSeventeen EHS Service Area	Physician & Hospital Billing <a href="#">See Account Detail</a>	No payments on this account in the last year. <a href="#">See More Payments</a>	\$0.01 <a href="#">PAY</a>

Sign up for paperless billing.

[BACK TO THE HOME PAGE](#)

3. Next, click on **See Account Detail**



# EISENHOWER HEALTH

## How to Review Your Billing Information

### Account Details



If you have questions about your account, please [send us a customer service request](#).

### Balance Summary

Outstanding Balance

\$0.01

[PAY NOW](#)

4. Outstanding Balance

**\*\*Note\*\***

From here you can

- a. Review your Outstanding Balance
- b. Review your Guarantor Demographics
- c. Bring up your Detailed billing information.

### Guarantor Demographics

Account Number #14750

MCSEVENTEEN,APPTWO

Address:

1122 Windy Avenue  
Palm Desert CA 92211

Home Phone:  
760-340-3911

### Outstanding Accounts

Click [here](#) to view details.

5. To view your Outstanding Accounts ([Account Details](#)), click the word '**here**'

Patient: Anntwo McSeventeen

See next screen for details



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### How to Review Your Billing Information

6. This screen displays the Outstanding Account Balance

7. Click on **SHOW DETAILS** to show an itemized statement

#### Outstanding Account Details



#### Outstanding Accounts

**SHOW DETAILS**

Patient: Apptwo McSeventeen

Date	Description	Charges	Payments / Adjustments	Insurance Balance	Patient Balance
Established Visit at Argyros Primary Care with HESSAM MAHDAVI, MD on Mar 13, 2017				Account #1000042050	
	FORM MISC APPLICATIONS - SPC011 (Custom)	0.01			
	<i>Professional Services</i>	0.01	0.00	0.00	0.01

**Total Outstanding Balance: \$0.01**

There may be prorated balances on your current statement that are not included in the totals.

**CLOSE THIS WINDOW**

*(If you have questions about billing please call 1-800-453-6012)*



# EISENHOWER HEALTH

## How to Review Your Billing Information

Outstanding Account Details 🖨️

Outstanding Accounts HIDE DETAILS Guarantor Account #

Patient:

Date	Description	Charges	Payments / Adjustments	Insurance Balance	Patient Balance
<b>Hospital Encounter at</b>		<b>I MANAGEMENT with</b>		<i>Account #.</i>	
	<b>, DO on May 4, 2018</b>				
▼	RADIOLOGY-DIAGNOSTIC-GENERAL	1,114.00			
	HC FLUORO GUID NEEDLE BX/ASP/INJ - 32000081	1,114.00			
▼	OPERATING ROOM SERVICES- GENERAL	1,164.00			
	HC ARTHROCENTESIS/ASPIR MAJOR JOINT - 36100008	1,164.00			
▼	PHARMACY-EXTENSION OF 025X- SINGLE SOURCE DRUG	1,018.00			
	BUPIVACAINE (PF) 0.25 % (2.5 MG/ML) SOLUTION 10 ML VIAL - J3490	28.00			
	IOHEXOL PER 1 ML (240 MG) x3 - Q9966	573.25			
	LIDOCAINE PF 10 MG/ML (1 %) SOLUTION - J3490	139.00			
	TRIAMCINOLONE PER 10 MG x8 - J3301	228.00			
	PENTAFLUOROPROPANE- TETRAFLUROETHANE AEROSOL, SPRAY 103.5 ML CANISTER - 63700000	49.75			
	BC ALT Payments and Adjustments		-2,426.00		
	BLUE CROSS Payments and		0.00		

*(If you have questions about billing please call 1-800-453-6012)*